

Mastering

Support



UNM Priority Phone Number:
1.855.875.1797 – Educators and Students

*Note this phone number is not listed on any website.
Please feel free to distribute to UNM Students!*

General Student Phone Number: 1.800.677.6337

General Educator Phone Number: 1.800.433.8435

Phone lines open 24 hours a day



Pearson **24/7** Technical Support

<http://247pearsoned.custhelp.com/>

FAQ's, Knowledge Library, Email and Chat Help



Go to any Mastering home page → Educators → Support

Online Training; Implementation Guides; Get Your Students Started

UNM Pearson Contacts

Celeste Nossiter, Sales Rep – celeste.nossiter@pearson.com 505/873-5047

Natalie Clager, Digital Agent – natalie.clager@pearson.com 800/852-4508 x704

Lisa Moller, Tech Specialist – lisa.moller@pearson.com 720/244-0503

Please contact any of us for help. We can train on MyMathLab and answer any questions you may have.

Please do not distribute above contact information directly to students.